



11 Hawthorn Pkwy * Vernon Hills, IL 60061

Wal-Mart Special Order Instructions

Dear Retail Partner,

We would appreciate your assistance in helping our customer place a special order for Rust-Oleum Brands. Please follow these steps:

- 1) Please find a Paint Department Manager or Store Assistant Manager for assistance to place a store direct purchase order.
- 2) You must have either a UPC code or a vendor stock number.
- 3) Paint Dept. Managers or Store Asst. Managers, please call Customer Service at 800-663-9053 to place your special order.

Here are some answers to FAQ's when ordering:

- * Special orders will arrive within 7-10 business days (on average).
- * Orders must be placed in full case quantities.
- * Absolutely NO RETURNS to Rust-Oleum will be accepted for special orders.
- * Any orders that exceed \$250 will require approval from Rust-Oleum.

Again, we appreciate your assistance and look forward to hearing from you soon!

Sincerely,

Rust-Oleum Brands Customer Service
Toll Free: 800-323-3584

*****PLEASE REFERENCE CODE: 310 WHEN PLACING ORDER*****