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Pour obtenir des instructions en français, visitez www.wipenew.com

WIPE™ NEW

A little goes a loooooooooooooong way!

IMPORTANT PLEASE READ IN ENTIRETY PRIOR TO USE

Congratulations on your purchase of Wipe New™ the revolutionary breakthrough solution for restoring a showroom new look to your vehicle's interior and exterior! Wipe New is safe and effective to use on plastic, rubber, chrome, vinyl, leather, acrylic, ceramic and metallic surfaces*. Wipe New not only restores the original sheen to faded interior and exterior trim, it protects most surfaces* from harsh elements that eventually wear away that showroom new appearance. Wipe New's unique formula works like no other to restore your vehicle's trim in one quick, easy application and protect it with a durable finish that will last for years!*

With Wipe New, a little goes a loooooooooooooong way! Just 1.5 ounces is enough to treat the interior or exterior of the average mid-sized car! Plus, Wipe New doesn't have to be reapplied every time you clean your vehicle - it lasts season after season*, so not only do you save money on other products, you also save valuable time!

*see Limited Warranty for exclusions/details

Contents Include:

1 Bottle of Wipe New™ - *Remember, a little goes a loooooooooooooong way!*

1 pair of nitrile gloves

1 BONUS Pro Detailing Kit that includes 2 yellow Wipe New applicator cloths, 1 detail brush, 1 red headlight, 1 headlight prep pad

WIPE NEW is not recommended for application to vehicle paint, unless applied by a Certified Car Painting Professional. Product will damage or strip vehicle paint if not applied properly, and only professionals certified in Painting and Refinishing should attempt to apply product to vehicle paint. If you are not certified or do not have sufficient experience in refinishing vehicles, please do not apply WIPE NEW to paint, and seek the assistance of a Certified Car Painting Professional.

IMPORTANT NOTES:

- When applying Wipe New, wear the nitrile gloves and always use it in a well ventilated area. If applying on vehicle interior, roll windows down before beginning.
- Wipe New is not intended for use on paint, glass or mirrored surfaces. If applying near windows, roll them down before you begin to prevent contact with the glass.
- Very little is needed! Only 1 to 1.5 ounces of Wipe New is needed to coat the interior or exterior trim on an average mid-sized sedan.
- Let Wipe New dry for 1 hour before touching the treated surface.
- Plan to work from the highest point of your vehicle down to the lowest. This helps to keep freshly coated surfaces from being touched before they are dry.
- Allow 24 hours after application before exposing treated surface to moisture (rain, dew, sprinklers, car wash, etc).
- Do not apply Wipe New to hot surfaces or in direct sunlight. After washing and drying vehicle, move it to a shaded area and allow the surface to cool to ambient temperature before applying Wipe New. Application to a hot surface will result in waste as more Wipe New will be required, and may also cause the surface to appear streaked.

- If Wipe New comes in contact with an unintended surface such as paint, wipe it off immediately with a dry cloth. Within an hour of application (while still undergoing initial cure), Acetone may be used to remove Wipe New from a painted surface, but not from plastic or any non-metal surface. Because Acetone can damage vehicle parts or paint, it should be used only after checking with the vehicle manufacturer or a Certified Paint Professional as to how to best apply or remove product. After Wipe New has cured, removing it will require the use of a fine polishing compound or high grit automotive sandpaper.
- If Wipe New begins to dry on the applicator cloth, streaking may occur. If the applicator cloth is still damp, you can rewet it with more Wipe New. Once the applicator cloth dries out completely, it cannot be reused and must be discarded.
- Store Wipe New tightly covered, in a cool dry place and discard within one year of purchase.

For tips, video demonstrations,
and more product information, check us out on:
Facebook
<http://www.facebook.com/WipeNew>
YouTube
<http://www.youtube.com/user/AventoCorporation>

TRIM APPLICATION INSTRUCTIONS:

IMPORTANT: Before you start, test Wipe New on an inconspicuous spot to ensure the result is desirable as it will vary by material and surface damage.

- 1) Wash the surface to be treated with liquid dish detergent or car wash (free of wax, moisturizers or other additives). Rinse and dry thoroughly. **IMPORTANT:** Ensure that no water remains on or around the surface to be treated. Gently tap the surface and adjacent surfaces. If water is present, the tapping will make it run; dry with a towel or chamois. Also open trunk and car doors and dry any excess water.

- 2) For best results, apply a degreaser (such as Tri-sodium Phosphate, available in spray bottles at many hardware stores) according to package direction to the surfaces intended for treatment. Scrub thoroughly to ensure that residues from any pre-existing restorative products are completely removed.

- 3) With the cap still affixed, shake the bottle of Wipe New for 10 seconds prior to opening.

- 4) Slowly and carefully, pour Wipe New onto the applicator cloth until saturated. **TIP:** After saturating the applicator cloth, fold it in half and then into a quarter. If a portion of the cloth becomes soiled then flip to a clean portion of the cloth. Repeat throughout the application.

- 5) Apply in a single wipe to the intended surface with little or no overlap, from one row to the next, until the surface is completely coated.
- 6) Discard the applicator cloth when the application is finished or if it begins to harden during application.

NOTE: For badly faded and/or extremely porous surfaces, a 2nd coat may be required for optimal results. If applicable, allow the first coat to dry for a minimum of 5, up to a maximum of 10, minutes then immediately repeat steps 3 through 5.

HEADLIGHT APPLICATION INSTRUCTIONS:

- 1) If your lens is cloudy/oxidized, first use a spray bottle or damp cloth to wet the lens, then rub with the abrasive (blue/green) side of headlight prep pad (included in the detail kit) to remove oxidation and contaminants. Ensure that the lens stays damp while using the prep pad. The oxidation coming off the lens will appear as brownish colored liquid; rub until this visual indicator is no longer present. **IMPORTANT:** do not allow prep pad to come in contact with painted surface; it may scratch.
- 2) Rinse lens with water, dry thoroughly with a clean cloth and inspect the surface to ensure oxidation has been removed. If not, repeat steps 1 and 2 on any missed spots. **TIP:** when you can see through the lens while wet, you are ready to apply Wipe New.

- 3) With the cap still affixed, shake the bottle of Wipe New for 10 seconds prior to opening.

- 4) Slowly and carefully, pour Wipe New onto the applicator cloth until saturated.

- 5) Apply in a single wipe to dry lens with little or no overlap, from one row to the next until the surface is completely coated.

- 6) Discard the applicator cloth when the application is finished or if it begins to harden during application.



FREQUENTLY ASKED QUESTIONS:

How much Wipe New is needed for my vehicle?

With Wipe New, a little goes a long way. Since you only apply Wipe New in a single wipe across the surface with very little overlap, 1.5 ounces is enough, in most cases, to treat the interior or exterior of an average mid-sized vehicle. If the surface is badly faded and/or porous, a second application may be needed for the best effect. Wait at least 5, up to a maximum of 10, minutes after application of first coat prior to applying the second coat to avoid wasting product.

Is Wipe New silicone based? All of the silicone based products I have used attract dust.

Wipe New is not silicone based like the leading products on the market today. Wipe New is a colorless nano-polymer that can be used on any color surface. Wipe New adheres to the surface to protect it against harsh elements like sun rays, rain, snow, salt, detergents, etc. After proper treatment and curing with Wipe New, dust will not easily adhere to the surface and will be very easy to wash off when it does. Make sure to thoroughly follow the instructions during application for optimal result.

Do I have to wear gloves and eye protection when using Wipe New?

We recommend wearing the included gloves and using eye protection when applying Wipe New because once dry it can be difficult to remove from your skin, and may irritate skin upon contact. In the event of contact with skin, wash thoroughly for 15 minutes. If eye contact, hold eye open and flush thoroughly with water. If irritation persists, seek medical attention. (see cautions on back page)

What is the purpose of the headlight prep pad?

The headlight prep pad is used to remove oxidation from the lens before applying Wipe New. The pad has a very fine 2000 grit sand surface that gently removes the oxidation without damaging the acrylic. After prepping the lens, apply Wipe New according to package directions. See headlight application section for complete instructions.

What is the purpose of the applicator brush?

The sponge tip of the applicator brush will allow you to touch up small nooks and crannies around your headlights, grill inserts, rear view mirrors, interior HVAC vents, and other hard to reach areas. Simply dip the sponge tip into your Wipe New bottle and apply in the desired area.

What are the differences between the microfiber cloths?

The two yellow cloths included in your Wipe New Pro Detailing kit are specially designed to fit inside the palm of your hand for a better controlled application. The red cloth is slightly larger and can be used to apply Wipe New to headlights or other surfaces. Both cloths allow for better absorption without excess waste, fraying or lint that can mess up your application; each will produce the same result so you can use the cloth that you find works best for your need.

Is it ok to apply Wipe New in direct sunlight and/or to hot surfaces? Will being out in the sun speed up the drying process (maybe I'll need to use a second coat)?

For best results, apply Wipe New to a cool surface in a garage, carport or other shaded area. While the sun does speed up the drying process, a hot surface or direct sun can speed drying too much and cause the surface to appear streaked. A second coat of Wipe New will not resolve this issue.

What if I start applying and have to stop? Can I start again later? Will the results match?

Once you start applying Wipe New to a surface, we recommend that you complete that entire surface before stopping (for example, if you start treating a bumper, finish the entire bumper before stopping). Stopping and starting again later on the same surface may, in some cases, lead to a visible difference in the final result due to variations in humidity, light, temperature, and other factors. If you must stop and start again later, try to stop at an inconspicuous spot on the surface.

How long does it take for Wipe New to dry? What happens if the treated surface gets wet before it dries completely (i.e. morning dew, rain)?

We recommend that you allow 1 hour of drying time before touching the surface and a full 24 hours after applying Wipe New before exposure to moisture of any kind. If the surface gets wet before Wipe New cures, you may see streaking or spotting in the finish. A second coat of Wipe New will not resolve this issue. For best results, we recommend keeping the vehicle garaged for 24 hours after application. Another option is to cover it with a car cover (wait at least 1 hour after applying Wipe New before covering). Plastic disposable car covers may be available for purchase for a nominal fee from your local auto parts store. If neither option is feasible, consider applying Wipe New in the morning after the dew has cleared so that you will have nearly a full day of drying time before the dew appears again.

Will Wipe New damage my clothes?

Wipe New contains no dyes, however, it does harden as it dries and may damage your clothing.

Can I use Wipe New on glass or mirrored surfaces?

Wipe New is not intended for use on glass or mirrored surfaces; it may create a “wavy” effect. If Wipe New accidentally comes in contact with these types of surfaces, wipe it off immediately. The Limited Warranty does not apply to the use of Wipe New on glass or mirrored surfaces.

I accidentally got Wipe New on my window and it has already cured, how can I get it off?

Spray window cleaner on the affected area then sand with 3000 grit sanding pad (available from automotive parts stores) until Wipe New is gone. Do not use the headlight prep pad in the detail kit or other 2000 grit sanding pad because it will ruin the glass.

If I put Wipe New on my car, will I ever have to wax it again?

Wipe New is not a wax nor is it considered to be a replacement for the wax that you put on the painted surfaces of your vehicle. Wipe New is not intended for use on painted surfaces and may damage those surfaces. The Limited Warranty does not apply to the use of Wipe new on painted surfaces.

Does Wipe New remove white wax marks?

Wipe New is not intended for use on painted surfaces, including the body metal of a vehicle, and may damage those surfaces; the Limited Warranty does not apply to the use of Wipe New on painted surfaces. If wax is present on a non-paint surface, all remnants of wax or other products on the surface must be removed before applying Wipe New. Wipe New cannot be applied over existing wax or silicone based products.

How can I remove Wipe New from a painted surface?

Wipe New is more easily removed from unintended surfaces if it is wiped off immediately. Within the first hour (only) of application, Acetone can be used to remove Wipe New from painted surfaces (see included cautions for use of Acetone). After it has dried, Wipe New can still be removed from paint with a small amount of polishing compound, and a little time and effort. Apply the compound to a clean microfiber cloth and work it into the affected area in a circular motion until Wipe New is removed. Afterward, use a clean microfiber cloth to wipe away any remaining compound residue, then use your preferred polish or wax to restore the shine to the affected area.

How long will Wipe New last after it's applied to the surface?

Wipe New is guaranteed to last for two years on most surfaces (see limited warranty), but may require reapplication over time to surfaces that are regularly exposed to oils from the skin and/or friction such as vinyl/leather car seats, steering wheels, gear shift knobs, etc.

Can Wipe New be removed from a (non-paint/non-glass) surface after it has cured/dried?

You can use extremely fine high-grit sandpaper (3000 grit) or 000 steel wool to remove Wipe New. Do not use acetone on non-paint/non-glass surfaces.

Why does the surface look streaked while/immediately after applying Wipe New?

Streaking may occur if 1) prior to beginning the surface has not been thoroughly prepped (cleaned with soap and water, free of greases/oils and dust particles), 2) the cloth begins to dry during application, and/or 3) the treated surface is exposed to moisture within 24 hours of application. Make sure to follow all instructions when applying Wipe New - clean the surface with liquid dish detergent or car wash (free of wax, moisturizers or other additives), rinse and dry thoroughly. During application, make sure that the cloth is completely saturated and stays wet during the entire application process; the dry surface of the cloth should never touch a treated surface until it has dried completely. Do not touch treated surface for at least one hour and do not allow contact with moisture for 24 hours.

Can I apply Wipe New to a fiberglass surface?

On fiberglass, Wipe New will remove surface oxidation, restore the shine, protect the treated surface from further UV damage, and allow for easier cleaning. If there is any UV damage underneath the gel/clear coat, Wipe New may not remove the discoloration. Before applying Wipe New to any surface, ensure that it is thoroughly cleansed and completely dry. After applying Wipe New, always protect the treated surface from moisture for 24 hours.

Is there a product available to clean oxidation from fiberglass before using Wipe New?

We do not currently offer any fiberglass or gel coat preparation products. We suggest that you prep and clean the fiberglass as you normally would. After cleaning, wipe your hand across the surface to ensure that there is no remaining residue. Before you apply Wipe New, make sure the surface is completely DRY and test it in an inconspicuous spot. Always apply Wipe New in indirect sunlight to a cool surface and protect the surface from moisture for 24 hours post-application.

Where can I find helpful tips for using Wipe New?

For tips and Wipe New video demos, visit the Avento Corporation channel on You Tube (YouTube.com/user/AventoCorporation). Also, like us on Facebook (Facebook.com/WipeNew) and share your before and after photos!

Limited Warranty

Wipe New (“Product”) is guaranteed (“Limited Warranty”) for two (2) years protection, from the date the Product was purchased, to the original purchaser (only) on most plastic, rubber, metal, acrylic, vinyl and chrome automotive surfaces (some exclusions apply). Product must be purchased directly from Avento (“Company”), or an authorized retailer of the Product, and used exactly according to instructions supplied with product. You must keep your ORIGINAL receipt or packing slip as proof of purchase. DO NOT APPLY PRODUCT TO ANY PAINTED SURFACES, INCLUDING THE BODY METAL OF A VEHICLE, PRODUCT IS NOT INTENDED FOR USE ON PAINTED SURFACES AND MAY DAMAGE THOSE SURFACES.

This Limited Warranty does not cover the Following:

1. Surfaces that come in regular contact with oils from the skin and/or friction (i.e. vinyl/leather seats, steering wheels, gear shift knobs, etc) are not covered as these surfaces may require reapplication over time.
2. Tires.
3. Glass, mirrored and painted surfaces; use on these surfaces is at your own risk. Company disclaims all liability relating to application to these surfaces.
4. Surfaces that have been damaged due to misuse, abuse or accident.
5. Loss of time, loss of use, car rentals, or other incidental damages.
6. Consequential damages (the cost of repairing or replacing property which is damaged if Product does not work properly).

If you have followed all instructions and warnings and Product fails to perform as advertised, Company will refund your purchase price, excluding shipping & processing costs.

To request a refund, you are required to submit the following to Company for consideration:

1. Your original, legible, receipt showing the date, price and retailer from which Product was purchased (circle product, price and date on the receipt) or, if purchased online directly from the Company website or other authorized retailer, the original, legible, packing slip that accompanied your order that shows the retailer, your order number, date of order, and billing and shipping information. PHOTOCOPIES WILL NOT BE ACCEPTED.
2. Legible photo(s) showing the clean surface(s) immediately before Product application.
3. Legible photo(s) of surface(s) “after” Product application that supports your claim.
4. Letter explaining your reason for dissatisfaction.

Please make sure that you submit all required documents. Company will not consider incomplete requests nor will we contact you or return anything to you for resubmission. Company is not responsible for lost or misdirected mail; we recommend that you keep a record of your shipment (i.e. delivery confirmation or certified mail, return receipt requested) to ensure delivery.

Mail to (please do not call – refund requests will NOT be processed over the telephone):

Wipe New
PO Box 2607
Virginia Beach, VA 23450-2607

If you paid for your order via check or money order, your refund will be issued via company check. If you paid via Electronic Payment (Visa, MasterCard, American Express, and Discover), a credit will be issued to the same account used for payment. In either case, please expect up to four (4) weeks to receive your refund allowing 5 to 10 business days in transit for us to receive your correspondence, 5 to 10 business days for us to review and process your claim, and another 5 to 10 business days for your bank to process your credit or for receipt of your refund check by mail. If Electronic Payment and you have not received your refund within the time frame indicated herein, you will need to address such concerns with your credit card company and/or bank directly. If there is a problem, please contact us and we will gladly provide a credit receipt for the refund that was processed.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Void where prohibited by law. Warranty disputes shall be handled pursuant to enclosed arbitration requirements.

PLEASE REVIEW ALL TERMS HEREIN CAREFULLY. THESE TERMS OR USE LIMIT YOUR LEGAL RIGHTS. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT RETURN THE PRODUCT, UNOPENED AND UNUSED, WITHIN FOURTEEN (14) DAYS OF PURCHASE.

Product Problem Resolution, Binding Arbitration Agreement and Applicable Law

You agree that the laws of the State of Virginia, without regard to principles of conflict of laws, will govern this Agreement and any dispute of any sort that might arise between you and Company or its affiliates. You must first call Company at 888.822.3570 and allow Company the opportunity to resolve your claim or dispute. If your claim or dispute is not resolved within sixty (60) days, you may commence arbitration proceedings in accordance with the terms of this Agreement. All arbitration proceedings must be commenced within two (2) years from date claim arises, or claims are waived.

IN THE EVENT OF ANY CONTROVERSY, CLAIM OR DISPUTE BETWEEN THE PARTIES ARISING OUT OF OR RELATING TO USE OR MISUSE OF THE PRODUCT, PRODUCT ADVERTISING OR LABELING, THIS AGREEMENT OR THE BREACH, TERMINATION, ENFORCEMENT, INTERPRETATION OR VALIDITY THEREOF, INCLUDING THE TERMINATION OF THE SCOPE OR APPLICABILITY OF THIS AGREEMENT TO ARBITRATE, SHALL BE DETERMINED SOLELY BY BINDING ARBITRATION IN VIRGINIA BEACH, VIRGINIA OR IN THE COUNTY IN WHICH THE

CONSUMER RESIDES, IN ACCORDANCE WITH THE LAWS OF THE STATE OF VIRGINIA FOR AGREEMENTS TO BE MADE IN AND TO BE PERFORMED IN VIRGINIA. THE PARTIES, WHICH INCLUDE THE SELLER, THE ORIGINAL PURCHASER, AND ANY USERS AND VEHICLE OWNERS, AGREE THAT THE ARBITRATION SHALL BE ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION (“AAA”) PURSUANT TO ITS RULES AND PROCEDURES AND AN ARBITRATOR SHALL BE SELECTED BY THE AAA. THE ARBITRATOR SHALL BE NEUTRAL AND INDEPENDENT AND SHALL COMPLY WITH THE AAA CODE OF ETHICS. THE AWARD RENDERED BY THE ARBITRATOR SHALL BE FINAL AND SHALL NOT BE SUBJECT TO VACATION OR MODIFICATION. JUDGMENT ON THE AWARD MADE BY THE ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION OVER THE PARTIES. IF EITHER PARTY FAILS TO COMPLY WITH THE ARBITRATOR’S AWARD, THE INJURED PARTY MAY PETITION THE CIRCUIT COURT FOR ENFORCEMENT. THE PARTIES AGREE THAT EITHER PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN HIS/HER OR ITS INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. FURTHER, THE PARTIES AGREE THAT THE ARBITRATOR MAY NOT CONSOLIDATE PROCEEDINGS OF MORE THAN ONE PERSON’S CLAIMS, AND MAY NOT OTHERWISE PRESIDE OVER ANY FORM OF REPRESENTATIVE OR CLASS PROCEEDING. THE PARTIES SHALL SHARE THE COST OF ARBITRATION EQUALLY. IF THE CONSUMER’S SHARE OF THE COST IS GREATER THAN \$1,000.00, THE COMPANY WILL PAY THE CONSUMERS SHARE OF COSTS IN EXCESS OF THAT AMOUNT (COSTS OF ARBITRATION SERVICE FOR INDIVIDUAL ARBITRATION, NOT ATTORNEYS’ FEES OR OTHER FEES). IN THE EVENT A PARTY FAILS TO PROCEED WITH ARBITRATION, UNSUCCESSFULLY CHALLENGES THE ARBITRATOR’S AWARD, OR FAILS TO COMPLY WITH THE ARBITRATOR’S AWARD, THE OTHER PARTY IS ENTITLED TO COSTS OF SUIT, INCLUDING A REASONABLE ATTORNEY’S FEE FOR HAVING TO COMPEL ARBITRATION OR DEFEND OR ENFORCE THE AWARD. THIS SECTION SHALL SURVIVE AND CONTINUE TO BE BINDING ON THE PARTIES IN THE EVENT ANY TERMINATION OR IN THE EVENT OF ANY RETURN OR REFUND.

Company and its trademarks and service marks, logos and product and service names and phrases which Company now claims or may claim in the future are trademarks of Company (the “Company marks”). Company marks may not be used or displayed without Company’s prior written permission.

CAUTION

VAPOR HARMFUL – Avoid inhalation of vapors. Use only outdoors or in well ventilated areas. If over exposed to vapors, remove to fresh air. If breathing is difficult, seek medical attention immediately.

SKIN & EYE IRRITANT – ALWAYS WEAR SKIN AND EYE PROTECTION. In case of contact with skin, wash thoroughly with soap and water. In case of contact with eyes, hold eye open and thoroughly flush with water for at least 15 minutes. If irritation persists, seek medical attention.

In case of ingestion, do not induce vomiting. Seek medical attention. Store in a cool, dry place. KEEP OUT OF REACH OF CHILDREN.

For hazardous materials incident spill, leak, fire, exposure, or accident: call Chemtrec day or night within the USA & Canada: 1-800-424-9300 Outside USA & Canada: 1-703-527-3887 (collect calls accepted)