Congratulations on your purchase of Wipe New™ the revolutionary breakthrough solution for restoring a showroom new look to your vehicle’s interior and exterior! Wipe New is safe and effective to use on plastic, rubber, chrome, vinyl, leather, acrylic, ceramic and metallic surfaces. Wipe New not only restores the original shine to faded interior and exterior trim, it protects most surfaces from harsh elements that eventually wear away for that showroom new appearance. Wipe New’s unique formula works like no other to protect against harsh elements that eventually wear away that showroom sheen to faded interior and exterior trim, it protects most surfaces*.

To apply Wipe New:

1) Wash the surface to be treated with liquid dish detergent or car wash (free of wax, moisturizers or other additives). Rinse and dry thoroughly.

2) For best results, apply a degreaser (such as Tri-sodium Phosphate, available in spray bottles at many hardware stores) according to package directions to the surfaces intended for treatment. Scrub thoroughly and ensure that residues from any previous restorative products are completely removed.

3) With the cap still affixed, shake the bottle of Wipe New for 10 seconds prior to opening.

4) Slowly and carefully, pour Wipe New onto the applicator cloth until saturated.

5) Apply in a single wipe to dry lens with little or no overlap, from one row to the next, until the surface is completely coated.

6) Discard the applicator cloth when the application is finished or if it begins to harden during application.

We recommend wearing the included gloves and using eye protection when applying Wipe New because once dry it can be difficult to remove from your skin, and may irritate skin upon contact. In the event of contact with skin, wash thoroughly for 15 minutes. If eye contact, hold eye open and flush thoroughly with water. If irritation persists, seek medical attention. (See cautions on back page)

What is the purpose of the headlight prep pad?

The Headlight Prep pad is used to remove oxidation from the lens. It is safe for use on any color surface. Wipe New dust should not easily adhere to the surface and will be easy to wash off when it does. Make sure to thoroughly follow the instructions during application for optimal results.

What is the purpose of the applicator brush?

The sponge tip of the applicator brush will allow you to touch up small areas or where you cannot get a spray bottle or cloth around. It will permit you to apply Wipe New to details such as headlight, rear view mirrors, interior HVAC vents, and other hard to reach areas. Simply dip the sponge tip into your Wipe New bottle and apply the included applicator brush to the desired area.

What are the differences between the microfiber cloths?

The two yellow cloths included in your Wipe New Pro Detailing kit are specially designed to fit inside the palm of your hand for a better, more controlled application. The red cloth is slightly larger and can be used to apply Wipe New to headlamps and other surfaces. Both cloths allow for better absorption without excess waste, fray less, and can mess up your application; each will produce the same result so you can use the cloth that you find works best for your need.

Is it ok to apply Wipe New in direct sunlight and/or to hot surfaces? Will being out in the sun speed up the drying process (maybe I’ll need to use a second coat)?

For best results, apply Wipe New to a cool surface in a garage, carport or other shaded area. The red cloth is slightly larger and can be used to apply Wipe New to headlamps or other surfaces. Both cloths allow for better absorption without excess waste, fray less, and can mess up your application; each will produce the same result so you can use the cloth that you find works best for your need.

What is the preparation of the wipe new prep pad?

Pour obtenir des instructions en français, visitez www.wipenew.com

Para instrucciones en español, visite www.wipenew.com

*see Limited Warranty for exclusions/details

For tips, video demonstrations, and more product information, check us out on:

Facebook
http://www.facebook.com/WipeNew

YouTube
http://www.youtube.com/user/AventoCorporation

WHAT IF I START APPLYING AND HAVE TO STOP? CAN I START AGAIN (MAYBE I’LL NEED TO USE A SECOND COAT)?

If you must stop and start again later, try to stop at a convenient time and place. If you must stop and start again later, try to stop at an inconspicuous spot on the surface.

WHAT IS THE PURPOSE OF THE HEADLIGHT PREP PAD?

The headphone prep pad is used to remove oxidation from the lens. It is safe for use on any color surface. Wipe New dust should not easily adhere to the surface and will be easy to wash off when it does. Make sure to thoroughly follow the instructions during application for optimal results.

WHAT IS THE PURPOSE OF THE APPICATOR BRUSH?

The sponge tip of the applicator brush will allow you to touch up small areas or where you cannot get a spray bottle or cloth around. It will permit you to apply Wipe New to details such as headlight, rear view mirrors, interior HVAC vents, and other hard to reach areas. Simply dip the sponge tip into your Wipe New bottle and apply the included applicator brush to the desired area.

WHAT ARE THE DIFFERENCES BETWEEN THE MICROFIBER CLOTHS?

The two yellow cloths included in your Wipe New Pro Detailing kit are specially designed to fit inside the palm of your hand for a better, more controlled application. The red cloth is slightly larger and can be used to apply Wipe New to headlamps and other surfaces. Both cloths allow for better absorption without excess waste, fray less, and can mess up your application; each will produce the same result so you can use the cloth that you find works best for your need.

IS IT OK TO APPLY WIRE NEW IN DIRECT SUNLIGHT AND/OR TO HOT SURFACES? WILL BEING OUT IN THE SUN SPEED UP THE DRYING PROCESS (MAYBE I’LL NEED TO USE A SECOND COAT)?

For best results, apply Wipe New to a cool surface in a garage, carport or other shaded area. The red cloth is slightly larger and can be used to apply Wipe New to headlamps and other surfaces. Both cloths allow for better absorption without excess waste, fray less, and can mess up your application; each will produce the same result so you can use the cloth that you find works best for your need.

FREQUENTLY ASKED QUESTIONS:

How much Wipe New is needed for my vehicle?

With Wipe New, a little goes a long way. Since you only apply Wipe New in a single wipe across the surface with very little overlap, 1.5 ounces is enough. In most cases, to treat the interior or exterior of an average mid-sized vehicle, the surface is badly faded and/or porous, a second application may be needed for best effects. For at least 5, up to a maximum of 10 minutes after application of first coat prior to applying the second coat to avoid washing product.

Is Wipe New silicone based? All of the silicone based products I have used attract dust.

Wipe New is not silicone based like the leading products on the market today. Wipe New is a colorless nano-polymer that can be used on any color surface. Wipe New adheres to the surface to protect it against harsh elements like sun rays, rain, snow, salt, detergents, etc. After proper treatment and curing with Wipe New, dust will not easily adhere to the surface and will be very easy to wash off when it does. Make sure to thoroughly follow the instructions during application for optimal result.

Do I have to wear gloves and eye protection when using Wipe New?

We recommend wearing the included gloves and using eye protection when applying Wipe New because once dry it can be difficult to remove from your skin, and may irritate skin upon contact. In the event of contact with skin, wash thoroughly for 15 minutes. If eye contact, hold eye open and flush thoroughly with water. If irritation persists, seek medical attention. (See cautions on back page)
Can I use Wipe New on glass or mirrored surfaces?

We recommend that you allow 1 hour of drying time before touching the surface and a full 24 hours after applying Wipe New before exposure to moisture of any kind. If the surface gets wet before 24 hours, you may see streaking or spotting in the finish. A second coat of Wipe New will not resolve this issue.

For best results, we recommend keeping the vehicle garaged for 24 hours after applying Wipe New. This is especially true for a car cover (wait at least 1 hour after applying Wipe New before covering). Plastic disposable car covers may be available for purchase at your local auto parts store; neither option is feasible, consider applying Wipe New in the morning after the dew has cleared so that you will have a full day of drying time before the vehicle is used again.

Will Wipe New damage my clothes?

Wipe New contains no dyes, however, it does harden as it dries and may damage your clothing.

Can I use Wipe New on glass or mirrored surfaces?

Wipe New is not intended for use on painted surfaces, including glass or mirrored surfaces; it may create a "wavy" effect. If Wipe New accidentally comes in contact with these types of surfaces, wipe it off immediately.

The Limited Warranty does not apply to the use of Wipe New on glass or mirrored surfaces.

I accidentally got Wipe New on my window and it has already cured, how can I get it off?

Spray window cleaner on the affected area then sand with 3000 grit sanding pad (available from automotive parts stores) until Wipe New is gone. Do not use the headlight prep pad in the detailer or any other 2000 grit sanding pad because it will run the glass.

If I put Wipe New on my car, will I ever have to wax it again?

Wipe New is not a wax nor is it considered to be a replacement for the wax and sealant you apply to the vehicle. Before applying Wipe New to any surface, ensure that it is thoroughly cleaned and completely dry. After applying Wipe New, wait for the treated surface to become dry for 24 hours.

Is there a product available to clean oxidation from fiberglass before using Wipe New?

We do not currently offer any fiberglass or gel coat preparation products. We suggest that you prep and clean the fiberglass as you normally would. After cleaning, wipe your hand across the surface to ensure that there is no remaining residue. Before you apply Wipe New, make sure the surface is completely dry and test it in an inconspicuous spot. Always apply Wipe New in indirect sunlight to a cool surface and protect the surface from moisture for at least 24 hours.

Where can I find helpful tips for using Wipe New?

For tips and Wipe New video demos, visit the Aventcor Corporation channel on YouTube (YouTube.com/user/Aventcor Corporation). Also, like us on Facebook (Facebook.com/WipeNew) and share your before and after photos!

Limited Warranty

Wipe New ("Product") is guaranteed ("Limited Warranty") for two (2) years protection, from the date the Product was purchased, to the original purchaser ("or"") on most plastic, rubber, metal, acrylic, vinyl and/or some automotive surfaces (some exclusions apply). Wipe New must be purchased directly from Aventco ("Company"), or an authorized retailer of the Product, and used exactly according to instructions supplied with the Product or according to the terms of the Limited Warranty. If the Product is damaged while in the care, custody or possession of the consumer, or if the Product is damaged by the consumer, the Limited Warranty may not apply. You must keep a record of purchase for your records and support your claim.

Company and its trademarks and service marks, logos and product and service names and phrases which Company now claims or may claim in the future are trademarks of Company ("the Company") at its sole discretion and may not be used or otherwise exploited (including by reproduction, distribution, display, or in any manner whatsoever) without the prior written consent of the Company.

How can I remove Wipe New from a painted surface?

Wipe New is more easily removed from unused surfaces if it is wiped off within the first hour (only) of application. After the first hour, Wipe New can still be removed from paint with a small amount of polishing compound, and a little time and effort. Apply the compound to a clean microfiber cloth and work it into the affected area. Wipe Mr. Microfiber towel until Wipe New is removed. Afterward, use a clean microfiber cloth to wipe away any remaining compound residue, then use your preferred polish or ceramic coating to polish the surface.

How long will Wipe New last after it’s applied to the surface?

Wipe New is guaranteed to last for two years on most surfaces (see limited warranty), but may require reapplication over time to surfaces that are subject to the elements, such as the paint on exposed fiberglass, areas of paint, or surfaces subject to oil or friction such as vinyl/leather car seats, steering wheels, and shift knobs, etc.

Can Wipe New be removed from a (non-paint/non-glass) surface after it has cured?

You can use extremely fine 1200 grit sandpaper (3000 grit) or 000 steel wool to remove Wipe New. Do not use acetone on non-paint/non-glass surfaces.

Why does the surface look streaked while/immediately after applying Wipe New?

Streaking may occur if 1) prior to beginning the surface has not been properly prepared, any oxidation was missed (e.g. gasoline/oils and dust particles), 2) the cloth becomes dry during application, and/or 3) the treated surface is exposed to moisture within 24 hours of application. Make sure to follow all instructions when applying Wipe New - clean the surface with liquid dish detergent or car wash (free of wax, moisturizers or other additives), rinse and dry. Once the cloth is completely saturated and satins and stays dry during the entire application process; the dry surface of the cloth should never touch a wet surface until it has dried completely. Do not touch treated surface for at least one hour and do not allow contact with moisture for 24 hours.

Can I apply Wipe New to a fiberglass surface?

On fiberglass, Wipe New will remove surface oxidation, restore the shine, protect the treated surface from further UV damage, and allow for easier cleaning. If there is any UV damage underneath the gelcoat or fiberglass, Wipe New may not remove the discoloration. Before applying Wipe New to any surface, ensure that it is thoroughly cleaned and completely dry. After applying Wipe New, wait for the treated surface to become dry for 24 hours.

Is there a product available to clean oxidation from fiberglass before using Wipe New?

We do not currently offer any fiberglass or gel coat preparation products. We suggest that you prep and clean the fiberglass as you normally would. After cleaning, wipe your hand across the surface to ensure that there is no remaining residue. Before you apply Wipe New, make sure the surface is completely dry and test it in an inconspicuous spot. Always apply Wipe New in indirect sunlight to a cool surface and protect the surface from moisture for at least 24 hours.

In the event of any controversy, claim or dispute between the parties arising out of or related to the use or misuse of the Product, Product Advertising or Labeling, this Agreement or the breach, termination or invalidity or any portion of this Agreement, the parties agree to submit the controversy, claim or dispute to binding arbitration in accordance with the laws of the State of Virginia, without regard to the principles of conflict of laws, will govern this Agreement and any Warranty disputes shall be handled pursuant to enclosed arbitration rules.

The parties elect to have the arbitration conducted in Virginia Beach, Virginia, 23454-2607.

The Limited Warranty does not apply to the use of Wipe New on painted surfaces.

Does Wipe New remove white wax marks?

Wipe New is not intended for use on painted surfaces, including the body metal of a vehicle, and may damage those surfaces; the Limited Warranty does not apply to the use of Wipe New on painted surfaces.

How can I remove Wipe New from a painted surface?

Wipe New is more easily removed from unused surfaces if it is wiped off within the first hour (only) of application. After the first hour, Wipe New can still be removed from paint with a small amount of polishing compound, and a little time and effort. Apply the compound to a clean microfiber cloth and work it into the affected area. Wipe Mr. Microfiber towel until Wipe New is removed. Afterward, use a clean microfiber cloth to wipe away any remaining compound residue, then use your preferred polish or ceramic coating to polish the surface.

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Can Wipe New be removed from a (non-paint/non-glass) surface after it has cured?

You can use extremely fine 1200 grit sandpaper (3000 grit) or 000 steel wool to remove Wipe New. Do not use acetone on non-paint/non-glass surfaces.

To request a refund, you are required to submit the following to Company for consideration:

1. Your original, legible, receipt showing the date, price and retailer (or warehouse). If you purchased Product via internet, Product was purchased (circle product, price and date on the receipt) or, if purchased online directly from the Company website or other authorized retailer, the original, legible, receipt showing the date, price and retailer that accompanied your order that shows the retailer, your order number, date of order, and billing and shipping information. PHOTOCOPIES WILL NOT BE ACCEPTED.

2. A legible description of the clean surface(s) immediately before Product application.

3. Legible photo(s) of surface(s) “after” Product application that supports your claim.

4. Letter explaining your reason for dissatisfaction.

Please make sure that you submit all required documents. Company will not consider incomplete requests nor will we contact you or return anything to you for resubmission. Company is not responsible for lost or misplaced mail; we recommend that you keep a record of your shipment (i.e. delivery confirmation or certified mail, return receipt, etc.) or purchase insurance if you do not have these options.

Mail to: (please do not call – refund requests will NOT be processed over the telephone):

Wipe New
P.O. Box 2907
Virginia Beach, VA 23454-2607

If you paid for your order via check or money order, your refund will be issued via company check. If you paid via Electronic Payment (Visa, MasterCard, American Express, and Discover), a credit will be issued to the same account used for payment. In either case, please expect up to four (4) weeks to receive your refund allowing 5 to 10 business days in transit for us to receive your correspondence, 5 to 10 business days for processing your claim, and another 5 to 10 business days for your bank to process your credit or for receipt of your refund check by mail. If Electronic Payment and you have not received your refund within the time frame indicated herein, you will need to address such concerns with your credit card company and/or bank directly. If there is a problem, please contact us and we will gladly provide a credit receipt for the refund that was processed.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Void where prohibited by law. Refund disputes shall be handled pursuant to enclosed arbitration rules.

Company and its trademarks and service marks, logos and product and service names and phrases which Company now claims or may claim in the future are trademarks of Company ("the Company") at its sole discretion and may not be used or otherwise exploited (including by reproduction, distribution, display, or in any manner whatsoever) without the prior written consent of the Company.

CAUTION

VAPOR HARMFUL – Avoid inhalation of vapors. Use only outdoors or in well-ventilated areas. If over exposed to vapors, remove to fresh air. If breathing is difficult: seek medical attention immediately.

SKIN & EYE IRRITANT – ALWAYS WEAR SKIN AND EYE PROTECTION. In case of contact with skin, wash thoroughly with soap and water. In case of contact with eyes, hold eye open and thoroughly flush with water for at least 15 minutes. If irritation persists, seek medical attention.

In case of ingestion, do not induce vomiting. Seek medical attention immediately.

For hazardous materials incident spill, leak, fire, exposure, or accident: call Chemtrec day or night within the USA & Canada: 1-800-424-9300 Outside USA & Canada: 1-703-527-3887 (collect calls accepted).